



Connecticut Veterans Organization, Inc
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To: All Members, Veterans & Volunteers
From: Jason Cap, President, Financial Officer
Date: 19 February 2010
Re: CTVO Servicing & Web Update Issues, February Member Update

Good Afternoon,

I am writing this letter to apologize to anyone who has not received a call or e mail response in a timely fashion. On January 10, 2010 we discovered a major issue with our computer systems in which all of our information was erased. We are in the process of getting most of the hard drive information recovered and should have access to it by months end. We have however, upgraded to Microsoft Expression Web 3 temporarily so that we may update our site. There may still be a delay in updates posting, but anything that has been received through today will be updated by 23 February 2010.

Our Voice Mail Archives were retrieved and all calls should have been returned by now. We will start the audit process back up by 22 February 2010 to ensure that all calls have been returned and all issues resolved. E-Mail Archives for the most part are now complete. Any additional retrievals will be complete by the months end. We have updated to Adobe Acrobat 9 to change documents into pdf files (prev using version 6 before the crash). I would like to take a moment also to thank Mr. Steve Klotz for assisting us in recovering our documents, getting updated programs, and helping us in this process. We will be reinstalling Quickbooks Pro in the next week and financial reports will again be flowing and caught up to date by the end of March.

If anyone has any questions, please e-mail me at webmaster@ctvo.org and I will do my best to answer all questions as soon as possible. Also if anyone is interested in the webmaster position, I would welcome them to apply by e mailing directors@ctvo.org. We also have openings in our Board of Directors, as well as a Veterans Advocate. Please e mail the directors box if you are interested.

On a better note, I take great pleasure in welcoming Mr. James Whalen, one of our founding members back as our Volunteer Officer effective 1 May 2010. Mr James Whalen has been serving as a director since he left his position as a volunteer officer in 2008. Please join me in welcoming James into his new position!

There has been a delay in creating the additional "50's" Series brochures as much of our time has been spent fixing our issues stated above and helping in the backlog of calls and e mails. We expect to begin working on these again during March. We have also had a delay in applying for our 501c3 status and expect to complete that by the end of Q2. We have pre-finalised our bylaws, which is what has mostly holding us back from completing our 501c3 application. There will be another Board of Directors meeting in March to finalise the paperwork portion of the application. The 2009 Annual Report is semi-finished. Due to the issues above, the 16 January 2010 completion date was not possible. You can expect to see the completed report available online during the first week of March.

I would like to thank everyone for their patience during this e-difficulties we have encountered over the last couple months. We expect to be over 90% e-operational by Monday.

Sincerely,

/// SIGNED ///

Jason Cap
President, Financial Officer

The Connecticut Veterans Organization is a non-profit organization who helps veterans find jobs, housing and get the benefits that they deserve. If you know some one who can use our assistance or who would like to volunteer, please contact welcome@ctvo.org or call 877-6-CTVETS.

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